

iProMOH V4 - iMCM Application Note

Uploading Audio Files

AN-22-009-00



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Version & Application Note Type

Rev	Date	App Note Type
009	July 23, 2012	Uploading Audio Files

Associated Products

Ref	Interalia Products Associated with the Application Note	
1	iProMOH V4 – iMCM	

Target Audience

Audience	Description	Applicable
Advanced IT	Advanced IT Experienced in Network Terminology and Tools	No
IT Lite	Basic IT knowledge	No
Non IT Level	Minimal Technical Background	Yes

Network Tools, Equipment & Procedures

Tools	Description	Applicable
Windows 7 PC or Windows 7 Laptop	Required with Ethernet Card	Yes
iMCM Server IP Address	The iMCM Server IP Address is the IP address of the server in which the iMCM Software is installed. This is referred to in this Application Note as the "Call Home IP Address" or "IMCM Server IP Address". It consists of an IP Address and Port number. The address is typically obtained from the IT personnel who manage the iMCM server.	Yes
iMCM Web Server	Used to configure the iProMOH	Yes
iMCM Server Manager	Used to Manage the services that are running on the iMCM	Yes



Contents

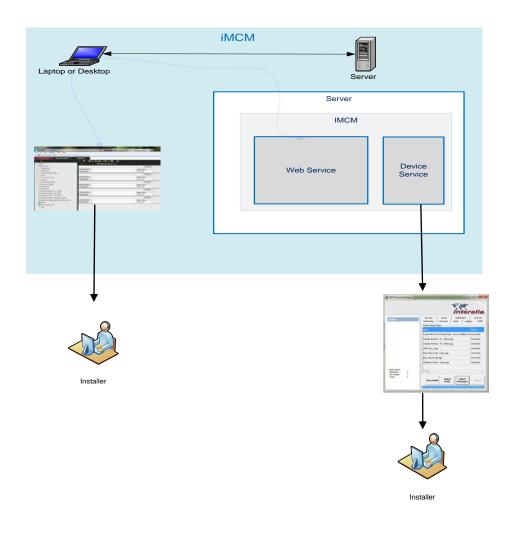
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1. Overview

This Application Note describes the procedure to:

- 1. Upload the audio files via iMCM Server Manager
- 2. Upload the audio files via iMCM Web Server





2. Equipment & Basic Requirements

2.1 Equipment

The recommended equipment for this Application Note Procedure:

1. Windows 7 Laptop or PC



2. iMCM Software

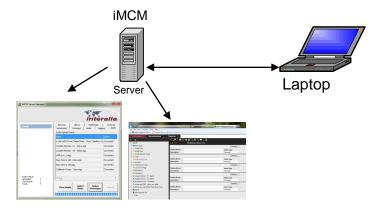


The iMCM software should be installed to the PC. V4.0.25 is the version number.

Note: Please use the latest version of the iMCM to get new features. Please go to <u>www.interalia.com</u> to know the latest version.



2.2 Basic Requirements & IP Address Required



The iMCM software is installed to the PC or Laptop in order to upload the Audio files.

The iMCM Web Server and the iMCM Server Manager will be used to upload the audio files in order to create the schedules for the iProMOH. The iMCM Web Server address and its port number are needed to launch the iMCM Web Server.

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I	MCM Server IP address	10.0.0.115		

Note: The above IP address is just for an example.



2.3 Windows 7 and Windows Server 2008 OS Audio Components:

The audio components must be installed when configuring the virtualized computers and Installing the Windows Server 2008.

Virtualized computer OS configuration may provide for configuring virtualized PC without audio components. Ensure virtualized computer configurations include audio components as this is required for iMCM Audio Conversion.

Note: The iMCM converts audio file formats (i.e. Mp3, Wav etc.) to .ogg Audio File Format which is required format for iProMOH play back.

2.3.1 Windows Server 2008 Installation:

The Desktop Experience feature needs to be installed to solve the audio issues such as conversion problem, playing problem etc.

2.3.2 Windows 7 Virtualization:

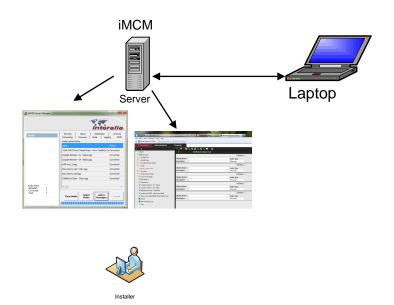
The audio components need to be installed to solve the audio issues such as conversion problem, playing problem etc. based on the physical machine. (Linux, VMware etc.)



3. Procedure

This Procedure describes the following:

- 1. Upload the audio files via iMCM Server Manager
- 2. Upload the audio files via iMCM Web Server



Note:

- 1. Multiple audio files will upload at a time via iMCM Server Manager
- 2. Maximum of 5 audio files will upload at a time via iMCM Web Server



3.1 Upload the Audio Files via iMCM Server Manager:

The iMCM software needs to be installed in order to view the iMCM Server Manager. Refer iMCM user manual to install the iMCM software.

The uploaded audio files via iMCM Server Manager will be deposited under the New Audio folder on the tree view of the iMCM Web Server. The iMCM Service Manager user accesses the browser view to view the audio files.

1. After installation of the iMCM software, Double click the iMCM Service manager icon which is on the desktop to open the iMCM server manager.



2. The iMCM Server Manager will display the Network tab.

😭 iMCM Server Manager	interalia
Settings MCM Network setting	Services About Notification Archives
	Device Server [10,0.0.115:88] Device Server [10.0.0.115:88] Pre: mom.interalia.com:8883 [10.1.0.115:88] [10.1.0.115:88] [10.1.0.115:88] [10.1.0.115:88] [10.1.0.115:88] [10.1.0.115:88] [10.1.0.115:88] [10.1.0.115:88] [10.1.0.115:88] [10.1.0.115:88] [10.1.0.115:88] [10.1.1.0.2.6:15:78:88] [10.1.1.0.2.6:15:78:88] [10.1.1.2.4:0.90:88] [10.1.1.2.4:0.90:88] [10.1.1.2.4:0.90:88] [10.1.1.2.4:0.90:88] [10.1.1.2.4:0.90:88] [10.1.1.2.4:0.90:88] [10.1.1.2.4:0.90:88] [10.1.1.2.4:0.90:88] [10.1.1.2.4:0.90:88] [10.1.2.4:0.90:88] [10.1.2.4:0.90:88] [10.1.2.4:0.90:88] [10.1.2.4:0.90:88] [10.1.2.4:0.90:88] [10.1.2.4:0.90:88] [10.1.2.4:0.90:88] [10.1.2.4:0.90:88] [10.1.2.4:0.90:88] [10.1.2.4:0.90:88]<

3. Go to Services tab to make sure all the services are running before attempted to upload the audio files

iMCM Server Manager		
	inte	ralia
Services	Networking Firmware Email Log	
MCM Audio Converter Service	Services Abut Notification	Archives
	Services	
	Display Name	Status
	MCM Audio Converter Service	Running
	IMCM Web Server Service	Running
Description:	iMCM Device Server Service	Running
Provides Audio Conversion Services to iProMOH, converts	iMCM Email Server Service	Running
to native Vorbis Ogg Format.	iMCM Log Processing Service	Running
	iMCM File Management Service	Running
	iMCM Email Notification Service	Running
	iMCM Data Auto Backup Service	Running
	•	۰.
	Install Uninstall Start	Stop



4. Click the Audio tab on the iMCM Server Manager iMCM Server Manager ralia Services Networking About Notification Firmware Email aging Audio **MCM** Net vork sett iMCM Web Server 10.0.0.115:80 Device Server 10.0.0.115:8889 CallHome Servers Pre: imcm.interalia.com:8888 10.0.0.115:8889 184.150.226.157:8888 184.71.240.90:8889

5. The audio tab is used to upload the audio files (Musics and Messages) to the iMCM. The following screenshot will display the audio tab.

Post:

Default

Save

Cancel

iMCM Server Manager			inte	ralia
Audio	Services	About	Notification	Archives
- Tudio	Networking	Firmware	Email L 🕫	ging Audio
	Audio Upload St	tatus		
	Name			Status
	-	1	1	· · · ·
	Clear Audi	o Select Music	Select Messages	Cancel

Clear Audio	Used to clear the files that are uploaded and coverted from the list
Select Music	Used to upload the Music files to the iMCM
Select Messages	Used to upload the Message files to the iMCM
Cancel	Used to cancel the files are being uploaded

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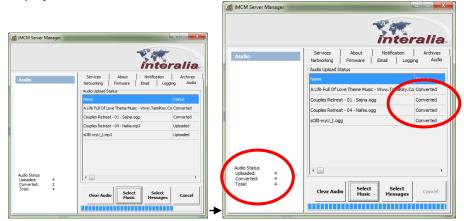
6. To upload the Music files, click Select Music button and select the location and then select the files that want to upload then click open.



7. The selected files will start uploading. The following screenshot will display the status of the selected audio files.

	inte	ralia
Audio	Services About Notification	Archives
ridito	Networking Firmware Email Log	gging Audio
	Audio Upload Status	
	Name	Status
	A Life Full Of Love Theme Music - Www.TamilKey	co Uploaded
	Couples Retreat - 01 - Sajna.mp3	Uploaded
	Couples Retreat - 04 - NaNa.mp3	Uploaded
	sOlI-wyU_I.mp3	Uploaded
Audio Status Uploaded: 4 Converted: 0 Total: 4	Clear Audio Select Music Messages	Cancel

8. The uploaded files are converted to .ogg file format. The following screenshot will display the status of the audio files.



Note: Conversion(to .ogg audio format) of Audio files is a background activity. It may require several minites to convert a large audio file and many miniutes to convert a group of audio files.



9. To upload the Message files, click select messages button and select location then select the message files that want to upload then click open.



10. The selected files will start uploading. The following screenshot will display the status of the selected audio files.

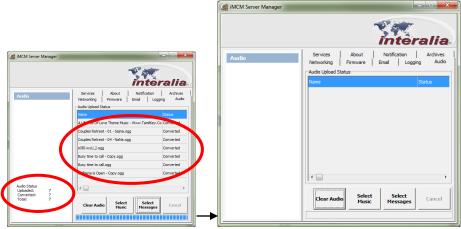
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Audio	Services About Notification	Archives aging Audio
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	Name	Status
	A Life Full Of Love Theme Music - Www.TamiKee	
	Couples Retreat - 01 - Sajna.ogg	Converted
	Couples Retreat - 04 - NaNa.ogg	Converted
	sOlI-wyU_I.ogg	Converted
	Busy time to call - Copy.mp3	Uploaded
	Busy time to call.mp3	Uploaded
	Cafiteria is Open - Copy.mp3	Uploaded
Audio Status Uploaded: 7 Converted: 4 Total: 7	Clear Audio Select Music Message	s Cancel

11. The uploaded files are converted to .ogg file format. The following screenshot will display the status of the audio files.

				inte	ra	lia
Audio		Services	About	Notification		Archives Audio
		Networking	Firmware	Email L	ogging	Audio
		Audio Upload Sta	atus		Stat	15
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		Couples Retreat				verted
		Couples Retreat	t - 04 - NaNa.o	99	Con	verted
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		Busy time to call	- Copy.ogg		Com	verted
		Busy time to call	.ogg		Com	verted
		Cafiteria is Oper	n - Copy.ogg		Com	verted
Audio Status Uploaded: Converted:	7 7 7					•
Total:	7	Clear Audio	Select	Select		ancel

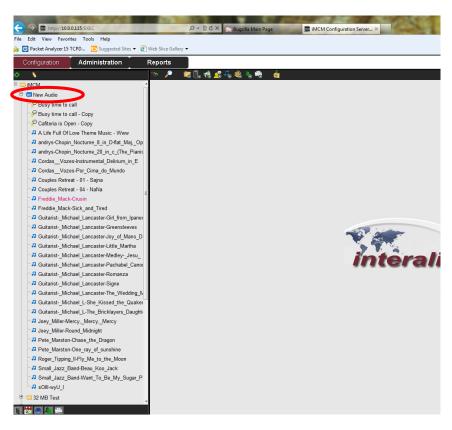
Note: Conversion (to .ogg audio format) of Audio files is a background activity. It may require several minites to convert a large audio file and many miniutes to convert a group of audio files.





12. After the files are converted, click the clear Audio button, to clear the status of the audio files .

13. The uploaded audio files will display under the New Audio folder on the tree view of the iMCM Web Server

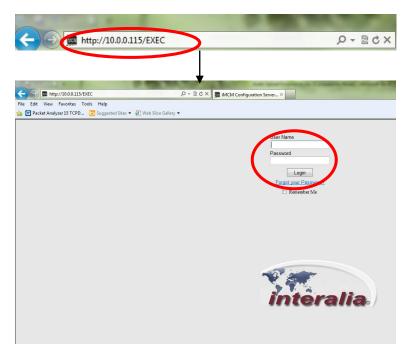


Note: In above example, the iMCM Web Server address is 10.0.0.115.



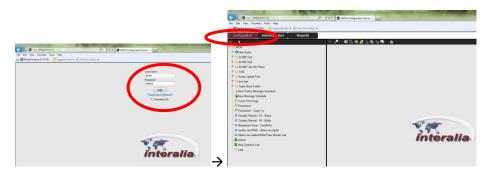
3.2 Upload the audio files via iMCM Web Server:

1. Launch the iMCM Web Server by entering the iMCM Web Server address on the browser and enter the log on credentials.



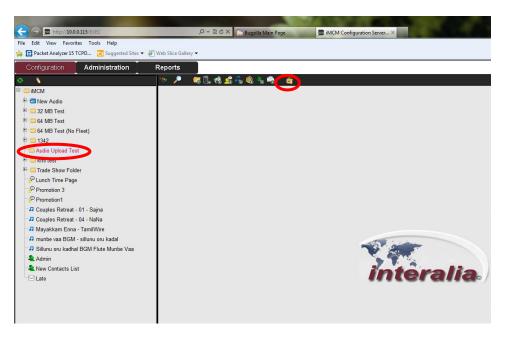
i.e. Username - admin, Password - admin

2. After logging on, go to the configuration page





3. Select the folder where the audio files are to be deposited, then select upload audio files icon



4. After selecting the Upload audio files icon displayed to upload the audio files

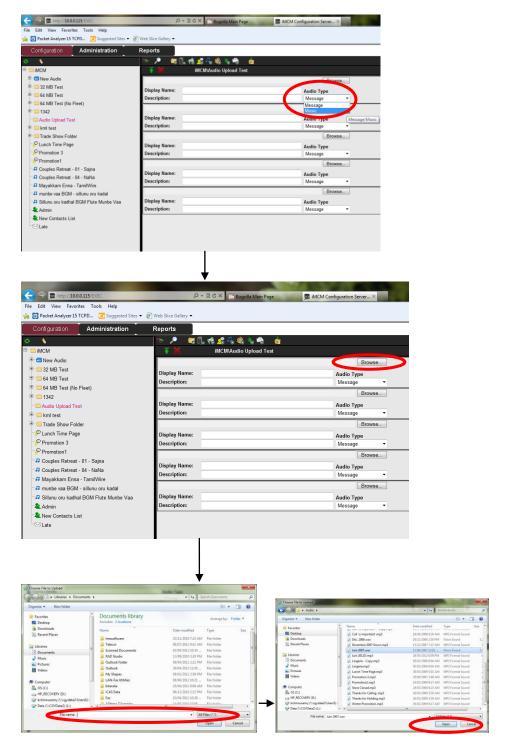
, the following page will be

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🖲 kml test	Description:		Message 👻
Trade Show Folder			Browse
PLunch Time Page	Display Name:		Audio Type
Promotion 3	Description:		Message 👻
Promotion1			Browse
Couples Retreat - 01 - Sajna	Display Name:		Audio Type
Couples Retreat - 04 - NaNa	Description:		Message •
Mayakkam Enna - TamilWire			Browse
munbe vaa BGM - sillunu oru kadal			
Sillunu oru kadhal BGM Flute Munbe Vaa	Display Name:		Audio Type
🛸 🛳 Admin	Description:		Message 🔹
🛸 New Contacts List			



5. Example for Message file upload,

Select the Message Audio type (Message or Music) that want to upload. Select the audio file from the location where want to upload from, by clicking browse button. Click open button after select the audio file. (See Sequence of Screenshots below)



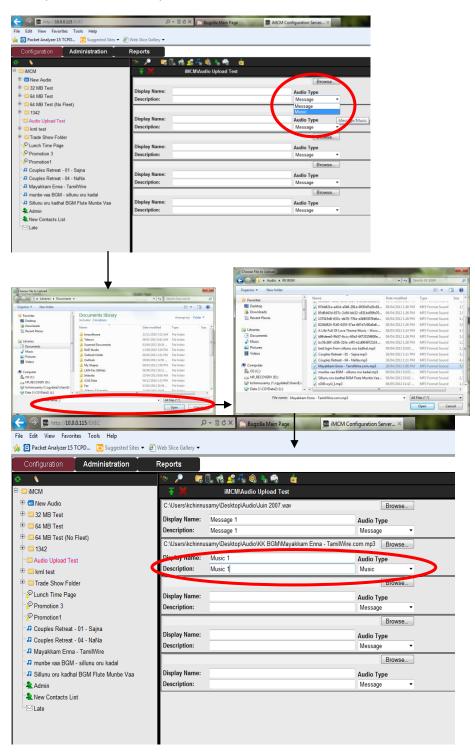


6. After selecting the open button, the audio file will be added to the text field adjacent to browse button. Enter the desired display name and description of the file. If display name and description field is left empty then selected file name will become the display name and description by default.

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New Contacts List		moongo



Example for Music File Upload,





7. After selecting the audio files, click the Upload icon to upload the audio files

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Couples Retreat - 04 - NaNa	Display Name:			о Туре	
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Interalia Application Note

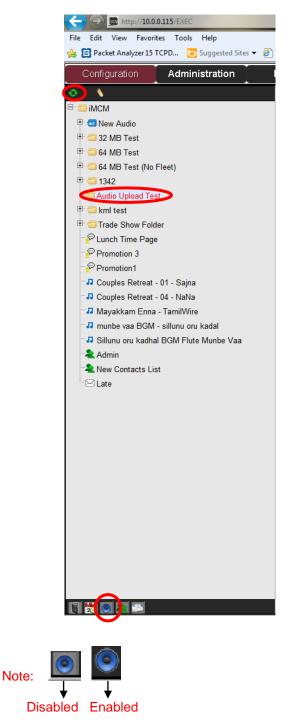
8. After the audio files are uploaded, the following message will display at the bottom of the page.

Uploading to: Audio Upl	oad Test				
Uploaded: Juin 2007.wa					
Opioaded. Julii 2007.wa	v				
Uploaded: Mayakkam E	inna - Tam	ilWire.com ı	mp3		
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Wait approx 4 minutes.					
Then refresh the Treevie	w				
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New Contacts List	· · ·				
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	Uploading to: Aud Uploaded: Juin 20	io Upload Test 07 way			
	Uploaded: Mayaki	kam Enna - TamilWire.com.	mp3		
	Audio Conversion	will take some time.			
	Wait approx 4 min	iutes.			
	Then refresh the T	reeview.			
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Note: Conversion (to .ogg audio format) of Audio files is a background activity. It may require several minites to convert a large audio file and many miniutes to convert a group of audio files.



9. In order to view the uploaded audio files, click refresh button on the tree view and disable the audio filter and enable the audio filter back on





10. The Uploaded audio files are displayed on the tree view under specified folder

